Newsletter

July 2007 - Issue 8

APWARE Systems

CMS - Contact Management System

Version 1.1.265 - 1.1.267 Updates...

Contact Categories - Default Responsibility ★

You now have the ability to assign a default responsibility to each Contact Category. When a call log is entered, the system selects the category based on the contents of the call. In addition, it will now assign the appropriate responsibility id based on the category.

Label Designer - Auto Number Field

Added a new field that allows the printing of a unique number on each label. Simply drop it onto your label design, specify a starting number and increment - done!.

Account Contacts - Skype Calling ★

Added buttons to the Account Maintenance and Account Contact overlays that allow you to call a contact using Skype.

Adaptive Help - NEW

A new 'Adaptive Help' option has been added to the Help drop down menu on the APWARE Kernel MCP. When selected, a help window will display information corresponding to the area of the system you are in, adapting to display further information as you move about the system.

Initial only help for Account Maintenance and Contact Maintenance has been added, but more will be introduced over the next few months.

Did you know...

You can move an entry from one date to another within the Diary, simply drag and drop the entry to the required day.

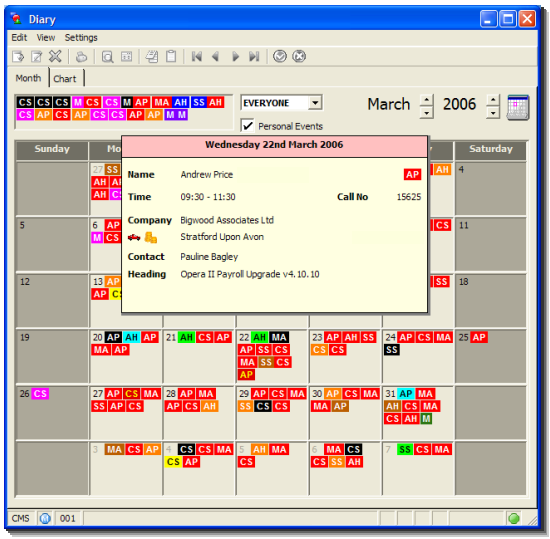
★ Denotes modifications added to the system based on specific user requests.

Such modifications that are deemed useful as an enhancement to the product are implemented **free of charge**.

Development Requests

Laptop Synchronisation with Server
Account Reference Amendment
Account & Contact Database Import
Integration with Microsoft Outlook
Internal Email Courtesy Copy Groups
Email Collection with Account Distribution
Pegasus Opera II Sales Order Creation
Pegasus Opera II New Customer Creation

Focus on... Diary



Diary

The diary is a convenient way in which to view and book your appointments within the system.

Each entry is assigned to an event, that are defined within the system. Each event is colour coded and has several parameters to determine how it is handled by the overlay.

In the above example, taken from last year, we can clearly see from the colour coded entries what was happening for each user on each day. Green entries indicating when a person was off sick, Light Blue when on holiday, Red for chargeable site visits etc.

What colours you use are totally up to you!

Entries may be created one at a time, or scheduled throughout the year quite easily.

Did you know...

If you need to create entries within the diary for 'your eyes only', simply define an event and flag it as personal. Then when you use this 'personal' event, the system will only display this on your diary and no one elses.
You may also define within the system which users are allowed to use personal diary events.

This newsletter contains only a brief selection of the enhancements made to the system.
For a full detailed list, please refer to the version specific documentation supplied at time of each release.

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Contact Details

Sales: sales@apwaresystems.co.uk
Support: support@apwaresystems.co.uk
Development: development@apwaresystems.co.uk

Should you be interested in any of the enhancements listed, or have an idea of your own that you would like to see introduced into the product, please Email: development@apwaresystems.co.uk

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